



## Quality Policy

Verseng Group is an Adelaide based private company that provides a 'hands-on' engineering and design solution services to commercial, industry and residential projects. Since inception, the Company's senior management have continued to be responsible for ensuring the Company is capable of fully meeting the expectations of customers and clients.

The Company is committed to the principles of honesty and openness when dealing with customers and clients with respect to compliance with all relevant state and local government legislation and regulations. The Company will ensure industry standards and norms are always met or exceeded.

To ensure the Company grows at a controlled rate and continues to meet contractual obligations, the Verseng Group undertakes formal planning for which performance indicators are established and regularly reviewed. These business objectives are formally reviewed during strategic management review meetings and, more regularly, during operational meetings.

Management is dedicated to a philosophy of continual improvement. To support this philosophy and maintain its high calibre reputation, Verseng Group has developed and implemented a quality management system which complies with the quality management system requirements of AS 9100:2016 and ISO 9001:2015. Moreover, the Company is third party certified to these international and Australian standards by TQCSI assuring our customers of our commitment to provide a quality service.

To ensure customers' expectations are met through the highest standards of workmanship, all sub-contractors are selected on their ability to complete their tasks effectively, on time and within budget. This is assured through management's 'hands-on' approach to on-site management.

Verseng Group ensures through ongoing training, that management and respective employees remain aware of the latest developments in their field of expertise, have adequate resources to conduct business effectively, fully understand the requirements of the quality management system and implement the documented policies and procedures in their workplace.

Management fully endorse this Quality Policy and the quality management system that have been implemented. It is the responsibility of all employees to ensure it is understood, implemented and maintained at all levels within the Company.

**Policy 1 - Rev: 2<sup>nd</sup> December 2019**

**Approved:** \_\_\_\_\_



PRECISION MACHINING | FABRICATION | HEAVY INDUSTRIAL | GSE | SERVICE

[www.verseng.com.au](http://www.verseng.com.au)

*Proudly continuing the Adelaide City Engineering tradition of excellence*